



BEE'AH – THE SHARJAH ENVIRONMENT CO.

Quality policy

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Bee'ah is an integrated environmental and waste management company that provides services and solutions for municipalities, governments, private industry and the community. We will fulfill our vision to be the best environmental management company in emerging markets, by providing the highest quality of service to our clients and maintaining the highest level of professional ethics and core values.

All the facilities within the company are operated in line with this policy statement and our approach to the management of Quality performance is based on meeting the requirements of the BS EN ISO 9001: 2015, statutory and regulatory requirements of Dubai and Sharjah Municipality and any other client's specific quality requirements. This policy is supported by the company's Quality Management System, to which certification by an independent accreditation body is being sought on a yearly basis.

All services are designed to meet the requirements of the regulatory and statutory authorities. The Quality Management System will support the company in doing this and is considered a key element in ensuring regulatory compliance, customer satisfaction and improved customer service.

Through ongoing awareness and communication, Bee'ah ensures that both management and operational personnel are fully conversant with its quality objectives. These programs are designed and provided for personnel at all levels within the company. A copy of this policy is made available to all employees, as part of their quality awareness programme during induction training and displayed in open view, on each site operated by the company.

To maintain quality performance of all business units at the highest level, Bee'ah is committed to

- Provide consistently products and services in a manner which will satisfy Client's requirements.
- Continually improve our products and services using this Quality Policy, Quality Objectives, Performance evaluation including audit results, corrective actions and Management Review.
- To Implement appropriate actions to address any risks and opportunities associated with internal / external issues and to meet the needs and expectations of interested parties.
- To furnish a system of policies which is periodically reviewed, to ensure that all groups can perform their work effectively.
- Establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- Maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.

The Group Chief Executive Officer (GCEO) takes overall responsibility for Quality including development and implementation of Quality policy and actively encourages commitment and support of all directors, manager, employees, contractors and visitors in its implementation.

This publicly available policy will be reviewed regularly by the management team; commitment and adherence to this policy is important for the development and future success of Bee'ah.

Khaled Al Huraimel

Group CEO